

## SPRING, 2025 FINANCIAL AID OFFICE VIRTUAL BOOK ADVANCE

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**December 9, 2024 – January 24, 2025**

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### IN ORDER TO QUALIFY FOR A BOOK ADVANCE:

- A credit balance must be reflected on your University Billing account with Student Payment Services
  - Note credit balances can result from dropping a course, waiving a fee OR surplus financial aid
  - Note housing charges are not reflected in credit balances
- Financial aid package must be reflected on NEUport under 2024-2025 Financial Aid Awards
- **Presidential scholars** have a separate book and supply allowance – NO NEED to use the Financial Aid book advance, simply indicate on the Follett website that you are a Presidential scholar!

### ORDER BOOKS ONLINE WITH UNIVERSITY BOOKSTORE:

- Visit eFollett.com website: <https://www.bkstr.com/northeasternillinoisstore/home>
- **Allowable expenditures** include: books, laptop (one), coursework supplies
- **Non-Allowable expenditures** include: telephone accessories, clothing, housing items
- Follett Customer Service Call Center: 1-800-381-5151

### REFUNDS AND EXCHANGES:

- Officially ends three weeks after purchase end date OR February 14, 2025

For additional Financial Aid Office information, visit our website: [www.neiu.edu](http://www.neiu.edu) (select Financial Aid in the menu). To schedule a Google Meets with your Financial Aid Advisor visit the virtual calendar: [neiu.edu/aidappointment](http://neiu.edu/aidappointment)